

Insurance distributor

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General sales conditions

Information about insurance product is available online on main website of <https://visa-insurance.eu>, at General Terms and Conditions and Insurance Product Information Document. All information should be read before insurance is concluded.

Insurance is available to buy online. To buy insurance it is needed to fill out the form all with true information. Insurance can be paid via debit/credit card or bank transfer. Valid insurance documents such as insurance policy, assist card and general terms and conditions are sent only at email just after premium is booked at insurer bank account.

Part of insurance sales process is conducting on external website of insurer. INS Global cannot in any way be responsible for external website content and process.

Despite <https://visa-insurance.eu> being accessible from all over the world, services offered on the website are not for everyone. Some restrictions apply to each insurance policy and they are listed at General Terms and Conditions and Insurance Product Information Document which are available all time on the website.

Intermediary and insurer

INS Global cooperates with insurer AXA Assistance as an insurance agent on the basis of power of attorney dated on 1/11/2018. AXA Assistance is trademark of Inter Partner Assistance S.A. operating in Poland (KRS 0000320749, ul. Prosta 68, 00-838 Warsaw, Poland).

INS Global provides users information about insurance and possibility aiming to direct buy of insurance on <https://visa-insurance.eu>. INS Global provides service by promoting insurance for incomers to Schengen Area, answering questions and dealing with issues concerning product, sales and claim process for commission included in premium paid by insurer.

Complaints

User can start procedure of complaint by sending email at contact@visa-insurance.eu.

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